



**Information Technology Manager 2 – 1562MP**

**KEY ELEMENTS**

| <b>PROGRAM RESPONSIBILITY</b>   | <b>ORGANIZATIONAL IMPACT</b>  | <b>MANAGERIAL COMPLEXITY</b>   |
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| <p>This level represents mid-level managers with responsibility for direction and coordination of information technology services for multiple small agencies, a medium sized agency or for multiple system environments, which involve major groups or sections of the agency. Managers at this level would typically be functioning as operations managers.</p> | <p>Routinely provides strategic input impacting upon “how the organization accomplishes goals &amp; objectives.” Strategic focus is on long range planning. Integration and implementation of work tactical actions/plans. Strategic decisions are made where there are few precedents or established approaches.</p>   | <p>Requires an advanced level of management principles &amp; practices including leadership that emphasizes integrating and coaching lower level managers and advanced professionals across organizational lines for actions strongly affecting the agency mission. Administrative complexity includes development of major budgets and influence over decisions that impact service delivery.</p> |
| <b>SUPERVISION</b>  | <b>EXPERIENCE &amp; TRAINING</b>  | <b>TECHNOLOGY</b>  |
| <p>Incumbents at this level typically will supervise multiple staff or projects &amp; programs including lower level managers, advanced technical, professional staff &amp; supervisors or consultants.</p>   | <p>Requirements at this level consist of ten (10) years of experience in computer or network administration, architecture, operations, production control, systems development, information technology analysis and planning, including two (2) years in a supervisory capacity at the level of an Information Technology Supervisor or one (1) year in a managerial capacity at the level of IT Manager 1.</p> |  |