Information Technology Manager 1 – 1561MP

KEY ELEMENTS

PROGRAM RESPONSIBILITY	ORGANIZATIONAL IMPACT	MANAGERIAL COMPLEXITY
This level represents first level managers with responsibility for direction and coordination of a limited organizational unit or program or small agency information technology program. Managers in this level would typically be functioning as project or program managers.	Ranges from the delivery of services with the emphasis on tactical, operational and people issues to participating in issues with broad organizational impact with strategic implications, typically involving the development of agency policies regarding the way services are delivered and/or operational policy within the assigned division, group or function.	Emphasis ranges from the fundamental application of management principles to the full practice where the perspective goes beyond day-to-day activities. Participates in the controls of large scale critical assignments through program/project planning techniques.

SUPERVISION	EXPERIENCE & TRAINING	TECHNOLOGY
Incumbents at this level would typically be supervising a minimum of two first-line supervisors or working leads to multiple first-line supervisor or working leads.	Requirements at this level consist of ten (10) years of experience in computer or network operations, production control, systems development, information technology analysis and planning, including three (3) years in a lead capacity at the level of an Information Technology Analyst 3 or four (4) years as a Computer Operations Supervisor.	